

FOIP Services

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Overview

Send and Receive faxes as an attachment to an email, accessible from anywhere via Smart phones (iPhone, Android and all other Smart phones), searchable based on sender caller ID or Name.

Features

- 100% Sending and Receiving Guaranteed.
- Providing International Fax
- Admin Control Panel allows admin to manage users as well as phone numbers and related email addresses
- We support FTP and Google Drive, faxes goes directly to FTP folder or Google Drive
- Unlimited inbound faxes free of any extra Fees
- 24/7 Support
- Receive faxes as PDF or TIFF images
- Send faxes in following file formats, DOC, DOCS, GIF, JPG, JPEG, BMP, PNG, PDF, TIF, XLS, WLSX, or TXT
- Receive Faxes to up to 5 different email addresses
- Real time reporting as well as daily reports on received and sent faxes, plus customized reports on each individual number
- Totally secure with Verisign 256-bit long encryption Key SSL certificates, Ideal for Governmental services as well as Healthcare services
- Always on regardless your PC is on or off or have paper in Fax machine or not
- Same day service activation
- No busy tone, receive multiple faxes at same time.
- Send and Receive Faxes from a FAX MACHINE, with adding a Gateway.

FAQs

Q: Can I port my number to your service?

A: Yes, as long as your number is portable, usually takes about 10 business days to port your number to our service

Q: Do you provide Numbers in all US and Canadian area codes?

A: Yes, if you find an area code which we do not have in our inventory, please contact our support usually will take 2 business days to full fill any new number available for activation

Q: Is there a charge on incoming faxes, Is there a limit on incoming pages?

A: Incoming pages are unlimited with no extra charges, all inclusive in monthly payment

Q: What type of file format I have to use to send faxes?

A: You can send faxes as Send faxes in following file formats, DOC, DOCS, GIF, JPG, JPEG, BMP, PNG, PDF, TIF, XLS, WLSX, or TXT

Q: Can we use regular fax machine to send faxes out?

A: Yes, you can purchase an analog gateway and hook it up to your fax machine and start using fax machine to send faxes.

Q: Can we keep our existing Fax number?

A: Yes, we can port your existing number to our service, usually takes 10 business days to move your line to our service, we provide you exact date and time of porting service.

Q: While I am receiving a fax, Is my number busy, another work while receiving is it possible to receive another fax, or line will be busy?

A: Your standard account comes with NO BUSY TONE, means you can receive concurrent faxes on same number

Q: Sending Faxes out? How does it work?

A: You can sign up for sending faxes out for flat rate on monthly base charge, and that covers unlimited out going faxes.

Q: Is there a other charges, hidden ... involved with Fax service?

A: There is only state taxes, average of 7% added to monthly bill.